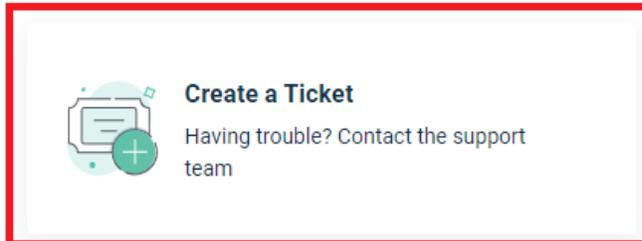


Cascadetech - Freshservice

To create a Synergy support ticket through the portal:

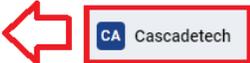
1. Log into the portal: <https://cascadetech.freshservice.com/>
2. Click on the Create a Ticket button:



3. Fill out the form:
 - a. Issue Related to - Please select Cascadetech
 - b. Category - Please select Synergy
4. Click on Submit

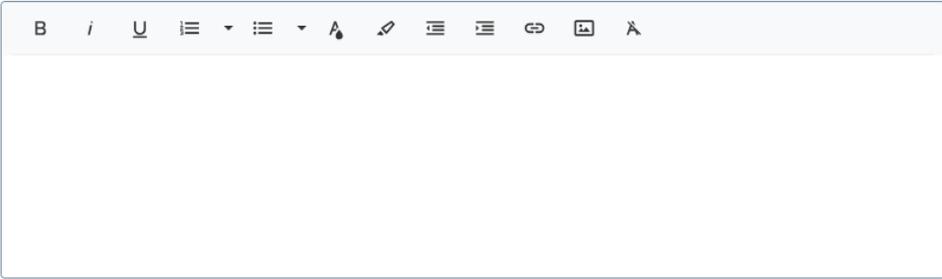
Home > Report an Issue

Report an Issue

Issue related to
... 

Requester*
Email **Your email will be here**

Subject*
...

Description*


 Attach a file (File size < 40 MB)

Category*
... 

 Associate Assets